

**Attorney's Docket No.
200-0053**

My residence, post office address and citizenship are as stated below next to my name;

SYSTEM FOR PROCESSING A CUSTOMER CONCERN

I have reviewed and understand the contents of the specification identified above; including the claims.

as to application for patents or inventor's certificate on the invention filed in any country foreign to the United States of America, prior to this application by me or my legal representatives or assigns,

[] such applications have been filed as follows

COUNTRY	APPLICATION NO.	DATE OF FILING (day, month, year)	DATE OF ISSUE (day, month, year)	PRIORITY CLAIMED UNDER 35 USC 119

(Application Number)	(Filing Date)	(Status - patented, pending, abandoned)

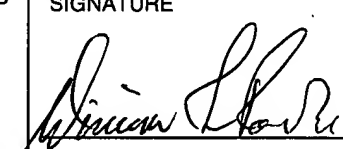
(Application Number)	(Filing Date)	(Status - patented, pending, abandoned)

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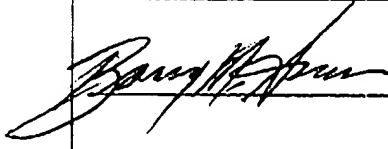
I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

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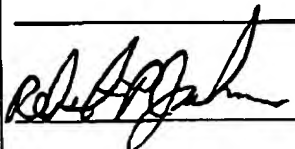
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